

## **EZ LOADER BOAT TRAILERS WARRANTY PROCEDURE**

EZ Loader Boat Trailers inc., warrants their trailers for a period of three (3) years from date of manufacture, or two (2) years from date of first retail sale, whichever comes first. The complete warranty statement is at the bottom of this page.

To initiate a warranty claim, please follow the below procedure:

1. Verify that the trailer is still eligible for warranty.
2. Fill out the EZ Loader Warranty Form (if you do not have one, please contact your representative) and fax or e-mail to the EZ Loader Division listed on page two of this notice.
3. **Do not begin warranty work without receiving prior authorization.**
4. All warranty Forms must be completely filled out including the complete 17-digit VIN code.
5. The warranty Form will be faxed or e-mailed back to you either accepting or rejecting the claim.
6. If the claim is accepted:
  - a. Work may begin on the trailer. If parts are required to complete the warranty, all parts must be supplied by your EZ Loader Distribution facility. Do not use or purchase other replacement parts. Please list the parts required for the warranty on a separate page. If you need assistance in determining the correct parts, please contact the representative listed on your warranty form.
  - b. Any outside warranty work will require a copy of the receipt to be eligible. (Example: work you cannot perform in house, as in sending out a drum to a machine shop to have it turned)
  - c. All EZ Loader Warranty Forms must be signed by the customer whenever possible once the work is completed.
  - d. All warranty forms must be turned in within 60 days after the work is completed.
7. If the claim is rejected:
  - a. Note the reason why the claim was rejected at the bottom of the form. Many reasons for the rejection of the claim may be solved, such as lack of information or documentation, wrong VIN number, lack of receipts, etc. If this is the case, supply the correct information and resubmit the claim.
  - b. If you do not agree with the reason for the rejection of the claim, contact your representative.

*If you have any questions regarding this procedure please contact your EZ Loader Representative.*

### LIMITED WARRANTY

EZ Loader Adjustable Boat Trailers Sales Corporation, Inc., warrants each new EZ Loader Boat Trailer to be free from defects in materials and workmanship for a period of three (3) years from date of manufacture, or two (2) years from date of first retail sale, whichever comes first. EZ Loader shall repair or replace, without charge, any parts found to be defective because of imperfect workmanship or materials, within a reasonable time after the trailer is returned at purchaser's expense to any EZ Loader authorized distributor or dealer. Who is Covered: This warranty is extended to the original purchaser only and does not extend to any other persons to whom the trailer may be transferred. What is Not Covered

Provisions of this Warranty shall not apply to any product which is found to have been modified or altered in any way; nor shall the warranty apply to any defect or malfunction which was caused by damage, unreasonable use, or failure to provide reasonable and necessary maintenance. The warranty will not cover damage caused by overloading the trailer beyond stated capacities, improper adjustment of the trailer to the boat or the use of weight distribution hitches in conjunction with hydraulic surge brakes. Due to the highly corrosive conditions a trailer is exposed to, rust formation is not covered. The warranty does not cover winches, lights, couplers, actuators, brakes, tongue jacks, springs and tires or wheels, as these items are warranted separately by their manufacturer. Other Limitations: Races, bearings and seals are covered for 90 days from date of purchase. Any implied warranties, obligations, or liabilities, including but not limited to, any implied warranty of merchantability, shall be limited in duration to the two-year duration of this written limited warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The use of any unit as part of a rental fleet, or use for commercial purposes, voids this warranty. The following are exclusions of EZ Loader warranty: Loss of time, inconvenience, towing charges, travel expenses, lodging, telephone, gas, loss or damages to personal property or loss of wages. This warranty is intended to comply with the Magnusson Moss Warranty Federal Trade Commission Improvement Act and any provisions of this warranty or actions taken by EZ Loader pursuant to this warranty shall be construed accordingly. EZ Loader Boat Trailers, Inc., shall not be liable for any incidental or consequential damages for breach of this or any other warranty, express or implied. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.